

Thank you for investing in a Mario Guitar! Mario Guitars warrants this instrument to be free from material and structural defects for as long as it is owned by the original purchaser. Pickups, switches, jacks, controls, all other electronic components, tuning machines, hardware, pickguards, plated surfaces, gig bags, cases and case hardware are warranted for a period of 6 mos. from the date of original purchase. This warranty applies only to the original retail purchaser when this instrument is purchased from either directly from Mario Guitars or one of our authorized dealers and is subject to the limitations set forth herein. IMPORTANT: PLEASE RETAIN YOUR ORIGINAL SALES RECEIPT, AS IT IS YOUR PROOF OF PURCHASE VALIDATING THIS LIMITED WARRANTY.

In the event warranty service is ever needed, return the complete instrument to place of purchaseeither Mario Guitars or one of our authorized dealers. Include your sales receipt as proof of purchase.

All transportation, insurance and freight charges associated with warranty service and repairs are the responsibility of the purchaser, as is any service initiated for the purpose of customizing setups or adjustments beyond factory specifications/initial standard setup and adjustment.

## Limitations and Exclusions

The following items are *NOT* covered by this warranty.

- 1. Fret wear, saddle wear, nut wear, strings and batteries.
- 2. Setups, adjustments or routine maintenance of any kind.
- 3. Damage to finishes or cracks, splitting, or warpage of wood due to changes in temperature or humidity, exposure to or contact with sun, fire, moisture, body salts and acids of perspiration, guitar straps, guitar stands/hangers made from vinyl, plastic, rubber or other synthetic materials, any other chemicals or non-compatible polishes.

4. Damage, corrosion or rusting of any hardware components caused by humidity, salty air, or exposure to the moisture, body salts and acids of perspiration.

- 5. Any damage to an instrument resulting from customization or modification.
- 6. Normal wear and tear on any part of the instrument, case or gig bag including jacks, controls, switches, plated surfaces, tuning machines, pickguards, zippers, clasps, handles, latches, case hardware etc.
- 7. All other damage and deterioration due to normal usage, wear and tear, aging, accidents, neglect, abuse, or Acts of Nature.
- 8. Any instrument, whose serial number is missing, altered or tampered with in any fashion.
- 9. Any instrument purchased from anyone other than Mario Guitars or one of our authorized dealers.
- 10. Instruments that have been serviced by unauthorized/non qualified persons (any persons other than Mario Guitars).

## Returns

If for some reason you are not satisfied with your guitar- it may be returned within a 48 hour period for a refund or exchange. The guitar must be unaltered and sent back in the original condition. We will thoroughly inspect the instrument for refund/exchange eligibility. All returns will incur a 30% restocking fee. Custom guitar builds are not eligible for refunds. A custom guitar build is defined as any guitar ordered and uniquely built to your desired specification

## marioguitars.com